



**DESIGN  
DEPOT**

+501-610-2025

Mile 3 PGIH Highway  
Belize City, Belize

 [www.designdepot.bz](http://www.designdepot.bz)

Thank you for shopping at Design Trading Depot.

### **FAQ Pickup/Delivery**

#### ***Pickup***

- An original and signed invoice must be presented at time of pickup from DTD.
- Items invoiced are to be picked up within two (2) weeks from date of purchase. Storage fees will be applied for any extension beyond the 2 week period.
- DTD will not be held liable for any damages after items have been issued from the warehouse. By signing DTD's Pickup form, the customer accepts and acknowledges that items received are acceptable and are in good condition.
- Any item not needed at time of pickup can be cancelled. Restocking fees will NOT be applied.

#### ***Delivery***

- Deliveries within Belize City limits are free of charge. Any other deliveries outside Belize City limits, will incur freight charges.
- All freight charges MUST be pre-paid or charge to an active account.
- DTD will not be held liable for any damages after items have been delivered. By signing DTD's Delivery Control Form, the customer accepts and acknowledges that items received are acceptable and are in good condition.
- Items not needed upon delivery, can be sent back on DTD's delivery truck, depending on space availability. A 10% restocking fee will be charged.
- If there are any damages at time of delivery, kindly contact us immediately. Customer can receive a replacement or full refund or store credit.
- Freight charges are non-refundable.